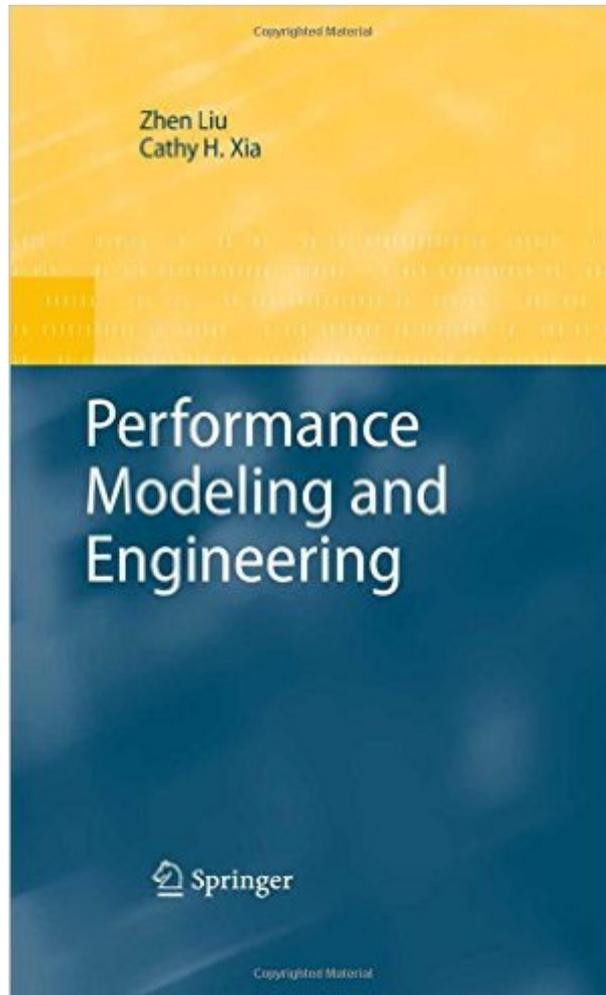


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# Performance Modeling And Engineering



## Synopsis

With the fast development of networking and software technologies, information processing infrastructure and applications have been growing at an impressive rate in both size and complexity, to such a degree that the design and development of high performance and scalable data processing systems and networks have become an ever-challenging issue. As a result, the use of performance modeling and measurement techniques as a critical step in design and development has become a common practice. Research and development on methodology and tools of performance modeling and performance engineering have gained further importance in order to improve the performance and scalability of these systems. Since the seminal work of A. K. Erlang almost a century ago on the modeling of telephone traffic, performance modeling and measurement have grown into a discipline and have been evolving both in their methodologies and in the areas in which they are applied. It is noteworthy that various mathematical techniques were brought into this field, including in particular probability theory, stochastic processes, statistics, complex analysis, stochastic calculus, stochastic comparison, optimization, control theory, machine learning and information theory. The application areas extended from telephone networks to Internet and Web applications, from computer systems to computer software, from manufacturing systems to supply chain, from call centers to workforce management.

## Book Information

Hardcover: 219 pages

Publisher: Springer; 2008 edition (May 19, 2008)

Language: English

ISBN-10: 0387793607

ISBN-13: 978-0387793603

Product Dimensions: 6.1 x 0.6 x 9.2 inches

Shipping Weight: 1.2 pounds (View shipping rates and policies)

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